

Winning Customers and Empowering Staff Through Green Cleaning Education and Awareness

Building Maintenance Service, LLC (BMS) is a fully diversified facility services provider offering engineering, janitorial, security and architectural maintenance services to commercial Class A office owners, luxury hotels, pharmaceutical facilities, and colleges and universities. A wholly owned subsidiary of Vornado Realty Trust, BMS is responsible for servicing Vornado's 60 million square-foot office and retail portfolio, among numerous other clients.

BMS employs 2,000 service professionals across Washington, D.C., Philadelphia, New York and Boston. Like its parent company, BMS is committed to developing and maintaining indoor environments that enhance the health, productivity and well-being of all building occupants. BMS currently provides services to 25 LEED-registered buildings and was recently awarded a multi-year contract for services to the U.S. Green Building Council's Washington, D.C. headquarters.

BMS understands that going green means establishing a common standard that is practiced and promoted throughout the organization, and that each building maintenance employee must take responsibility and lead this effort in his or her own way. Building Wellness Institute training provided BMS the knowledge it needs to develop and enforce policies, document procedures, set goals for its building maintenance teams, and remain focused on all who occupy its buildings, including employees, tenants and visitors.

Building Wellness Certification Training has enabled BMS to assist its building management clients in their efforts to achieve LEED certification. Additionally, the company now promotes green cleaning in all of its buildings through its publicly displayed "BMS Green Clean" seal. By participating in the training, and by empowering its own staff with the knowledge and skills it needs to lead the effort, BMS has raised the level of public perception to the point where its tenants know that the people who clean their lobbies, offices and other public spaces are contributing to their overall health.

"The Building Wellness Institute training helped our staff understand that their actions generate positive results every day. It has also helped us view the job of building maintenance in a whole new light."

Brian M. Snow, LEED AP
Regional Vice President,
Building Maintenance
Service

